



It's what's beneath the surface that counts



Business mobile



Fixed line, hosted IP & broadband



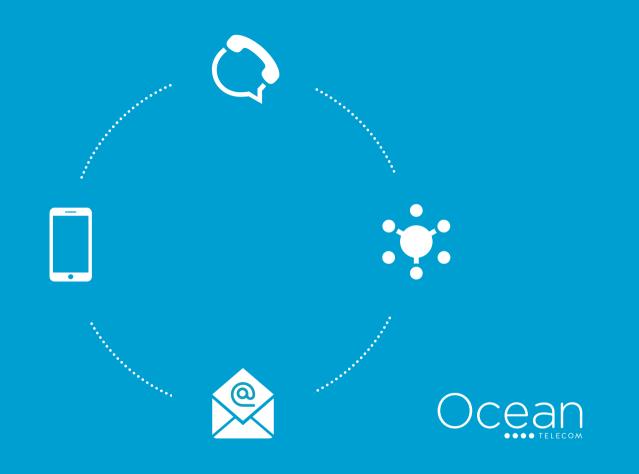
IT networking & support



Email & web hosting

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About Us

We're Shropshire's leading independent business telecoms and IT specialist. Friendly, knowledgeable and with over 20 years' experience helping businesses like yours to communicate effectively. We work with a range of organisations in different sectors across Shropshire, North and Mid Wales.

We provide a professional service with a dedicated account manager focused on helping your business communications thrive. From mobile phones and hosted IP to emails, web hosting, IT networking and support. We have the knowledge and expertise to provide a full communications solution with a rapid, effective response to all requests.



We've built up our extensive client base by providing the best possible products and services. The majority of our clients have been with us since the start because I pride myself on working personally with all of them to ensure the service they receive is the best in the industry.



Jeremy Rose, Ocean Telecom



Mobile phones that work where you do



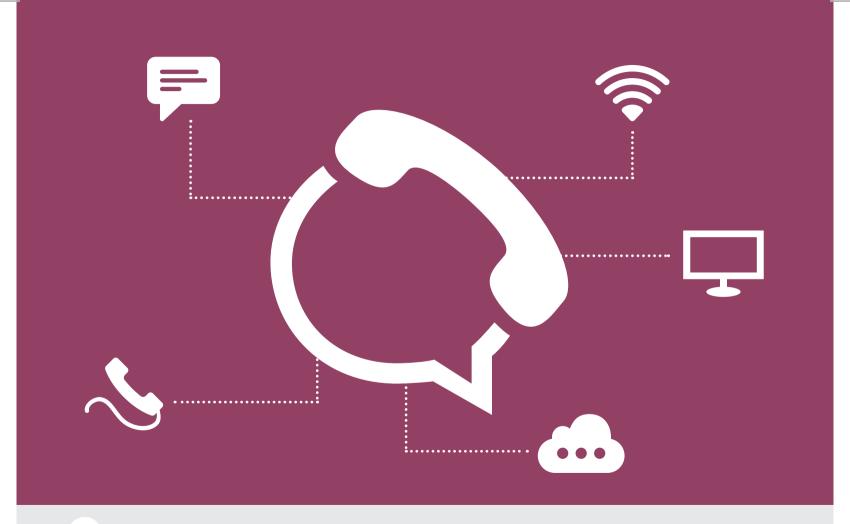
> Business mobile

Whether you have one mobile phone in your business or 1,000, we'll keep you connected day and night, home and abroad with a dedicated account manager and technical team to support.

We work with the major UK networks to provide you with the best wholesale business deals and the best coverage based on your location.

From Apple to Samsung, we offer the most popular handsets to suit your specific needs. We've got the knowledge and experience to find the best solution for your business and pride ourselves on providing the 'total package'.

- · Proactive usage monitoring
- Recommending tariff changes when it benefits you
- Faulty handset replacement
- Technical support



Office phone systems

> Fixed line

We deliver savings on line rental and call charges for organisations of every shape and size. Simple, easy-to-understand itemised billing offers greater control of your communications.

We provide complete telephone systems, including the latest digital and IP technology. Partnered with the major UK carriers, we offer a comprehensive range of bespoke solutions which allows us to improve the efficiency of your business communications whilst driving down costs.

We guarantee a first-class service and competitive tariffs without compromising on call quality or resilience

- A system customised to your business needs
- · Cost efficient and easy-to-manage
- Flexibility to work from multiple locations

Work smarter with the latest technology



> Hosted IP

The latest in communications technology, Hosted IP or VOIP delivers a managed cloud-based system direct to your office anywhere in the UK via a high-speed IP connection. The feature-rich system works to offer any size business the flexibility and scalability for future growth.

- Perfect solution for small and medium-size businesses
- Free local, national and standard UK mobile calls
- Wide-range of handsets to choose from, including: desktops, DECT (cordless) and conferencing units
- Extra unlimited handsets can be added at any time
- Record, review and listen to calls made from any location with one click

Keeping your business well connected

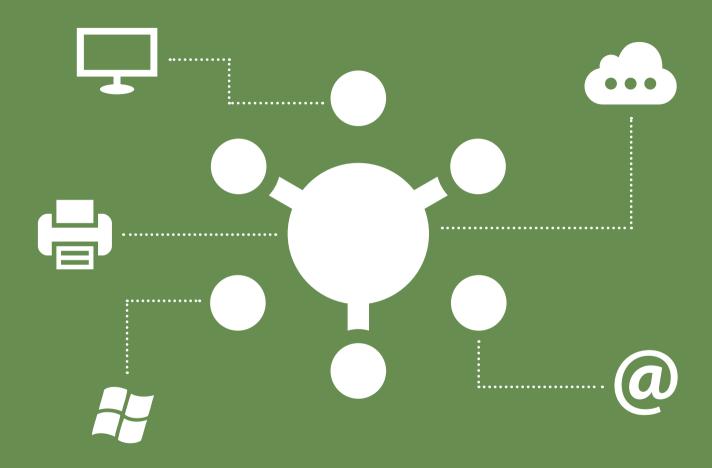


> Business broadband

With speed and reliability at its core – we offer a wide range of broadband packages to support your business. We work directly with some of the UK's best service providers to bring you a broadband package that suits your usage. What's more, expert technical support is just a call away.

Our broadband services

Fast, secure and extremely reliable, our standard fibre or ADSL broadband is the perfect solution for small offices and home users. FTTC/EoFTTC/FTTP offers reliable fibre connections designed for small and medium size businesses. Ethernet First Mile (EFM) is a highly resilient connection designed for businesses of all sizes where FTTC is not available. Leased lines offer the highest grade or data connectivity currently available in the UK. They are perfect for any size of business where a high resiliency and speeds are required, offering up to 1GBps.



Fast, affordable IT support



> IT support

A comprehensive range of bespoke IT management and support options for organisations of all shapes and sizes, including support for in-house IT teams. You'll benefit from a single point of contact who will be able to resolve most issues remotely. If you do require an onsite visit, one of our professional, qualified IT technicians will visit the premises promptly to resolve any problems.

Key services

- Connecting your workforce wherever they may need to work
- Fully managed and proactive network support
- Disaster recovery and data backups
- · Network and internet security
- Supply and installation of hardware, servers and software
- · Network cabling, fibre and wireless solutions



Rock solid stable hosting



> Email & web hosting

Keep your business online with our sister company Certa Hosting. Together, we offer domain registration, website builder, cloud VPS, containers and reseller hosting. All backed by the same great expertise and customer service you get with Ocean Telecom

Switch for free with no disruption to your business. Once you're hosting with Certa, you'll have the freedom to grow your business online as your plan grows around you. We offer a 99.9% uptime guarantee and are PCI compliant.

- 24/7 customer support
- UK-based servers
- 100% SSD storage
- Super-fast hosting speeds
- Daily backups
- 30-day money-back guarantee



Office when and where you need it



> Office 365

Office 365 works on the latest cloud technology giving you access to effective and professional tools and features to run your business successfully. It updates automatically and can be used on up to five PCs or Macs.

- Desktop versions of the latest applications:
 Outlook, Word, Excel, PowerPoint, OneNote,
 plus Access and Publisher for PC
- Business-class email is included for free using your own domain name
- Create and share documents between PC/Mac, iOS, Android or Windows devices in real time
- Work online or offline
- · Suitable for small, medium and large business

What our clients say:

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We liked the enthusiastic approach taken by Ocean Telecom, who took the time to understand what we were trying to achieve and presented a tailored solution to meet all our budgetary and performance requirements.

Mike Hawkins, Chairman, Hawk Group

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We've been with Ocean Telecom for 20 years. They've always helped and supported our business to grow. We rely on them for mobile, landlines and hosting, we wouldn't trust anyone else.

Beth Jones, Director, T. Alun Jones





I'm never left in the dark when it comes to Ocean, having a specialist only a quick phone call away or the face to face contact is always more helpful than going direct to a network. Our mobiles, landlines, broadband and all our hosting are now with Ocean.

Julian Lycett, IT Manager, Pentons Haulage and Cold Storage



Ocean Telecom has played a massive part in helping our business become more efficient and deliver an even better customer service.

Mark Coates, Managing Director, Wrexham and Prestige Taxis





Business mobile



Fixed line, hosted IP & broadband



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Email & web hosting









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