

Cloud phone systems





Business mobile



Fixed line, hosted IP & broadband



IT networking & support



Email & web hosting

Cloud phone system



What is it?

A complete cloud communications system, sometimes known as VoIP or hosted IP.

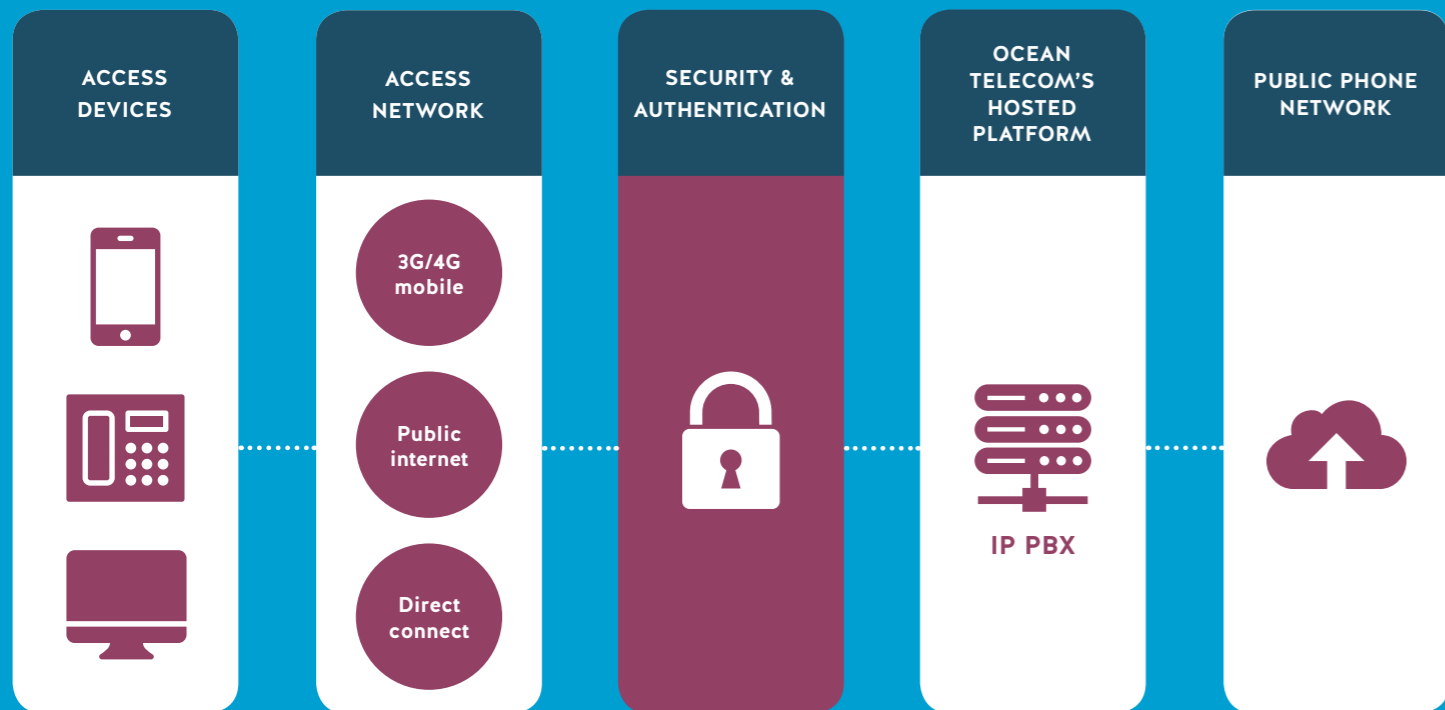
Instead of paying upfront for hardware and installation, all costs are covered by low monthly payments on a per-user basis. All you need to get started is a broadband connection and an IP phone.

The latest in communications technology, our cloud phones deliver a managed cloud-based telephone system direct to your office anywhere in the UK via a high-speed internet connection. The feature-rich system works to offer any size business the flexibility and scalability for future growth.

Why do I need it?

In 2020 BT will stop supporting its traditional ISDN2 and ISDN30 networks with the intention of switching them off by 2025. Switching to cloud phones will be the only option available to business premises. Cloud phone systems have lots of advantages over traditional landline systems.

How it works



How will it work for your business?

Small	Medium	Large
Up to 10 employees	11 to 29 employees	30+ employees
Set up a new business fast with a main number	Fast set-up for new employees and departments	Add new agents and sites and scale as you grow
Full control of telephony, even for non-technical employees	Permission-based access for supervisors and users	Integration with CRM and other business systems
Work from home, the office or anywhere	Adapt your telephony to your business demands	Advanced call routing and reporting
Appear bigger integrating with your CRM	No capital expenditure	Minimal capital outlay
Quick set-up of your 'plug-and-play' handset	Supports your business to grow fast and remain agile	Supports your business to grow fast and remain agile
Easy-to-use portal for user admin	Manage your phone system remotely	Produce reports for individual usage

Key features



Number portability

Retain or add further UK numbers any time



Resilience

In an emergency or disaster



Scalability

Introduce new users and services to suit your growing business



Unrivalled features

High definition voice quality and industry-leading functionality



Easy

Easy to use web portal to control and manage your system



Mobility

Allocate single virtual numbers to remote workers to appear as if they are sitting in the office



Integration

Integrate PCs, phones and CRM for professional customer contact management

How much does it cost?

Hosted cloud is priced from as little as **£12.00** per handset per month and includes:

5000 minutes

- 5000 aggregated minutes to UK landlines and mobiles per user per month (example: 5 phones = 25,000 minutes to share between users)

Desktop, mobile and tablet softphones

- Make and receive calls on all these

devices from anywhere with a broadband connection

- Instant messaging
- Video and voice conferencing

Desktop integration

- Allows click to dial from desktop applications like Outlook, Excel, Word, Chrome, Firefox and Internet Explorer
- Onscreen caller ID synced with Outlook contacts

Plug-and-play handsets

- Plug-and-play handsets can be used anywhere in the world with a broadband connection and still form part of the company phone system

Hotdesking

- Allows users to take their extension and calls to any desk or site without taking their handset

Unlimited auto attendants

- Callers can be transferred to an extension (example: press one for sales, two for accounts)

Unlimited hunt groups

- Allows incoming calls to ring a group of extensions simultaneously (example: sales, support, accounts)

Direct dial in (DDI)

- Dial straight to an individual desk with extension numbers for each handset

Portal access

- Easy-to-use web portal to manage the system remotely and produce reports on individual usage

Full end to end monitoring

- Our platform constantly monitors the handsets and we can divert calls in disaster situations including power cuts and broadband outages

Six advantages of a cloud phone system

ONE

Improved cash flow – no capital outlay needed

TWO

Free calls

THREE

Scale up quickly as you grow

FOUR

Re-route calls in the event of a disaster to ensure business continuity

FIVE

Total control – using a portal to manage your service

SIX

Create a professional image: location independence

Choose your handset



Polycom VVX 411 desktop IP phone

Polycom HD Voice
Easy to use
3.5" colour LCD screen
Supports USB headset
Wall mountable (optional)



Yealink W52P cordless dect handset

Yealink HD voice
Easy to use
1.8" colour LCD screen
10-hour talk time,
100-hour standby
Desktop or wall mountable



Polycom VVX 600 business media phone

Polycom HD Voice
Easy to use
4.3" touch screen
Video playback and video conferencing via external USB cam
Integrated Bluetooth



Polycom Soundstation IP 5000

Polycom HD Voice
Easy to use
Acoustic clarity technology
Perfect for small conference room up to six participants



What our clients say

“

Our choice of Ocean Telecom has been the right one. They've given us a feature rich phone system that we can manage on site and will grow and adapt with our needs. They also have an experienced team that are highly responsive to our business needs.

”

Peter Morris, Managing Director,
Morris Transport

“

We are now saving money and yet we have more functionality and features compared with our previous phone system. The service we receive from Ocean is second to none and we know they are only a call away if we need them.

”

Mark Johnson, Managing Director,
Polka Dot Travel

“

The decision to move to hosted telephony was an easy one. We've dramatically reduced our costs and been able to provide all users with a modern, agile and scalable telephony system that is future proof.

”

Bob Ruler, Chairman,
BK Nolte Contracts

“

Our new phone system works well and does everything we were promised and more. We like that any member of the team can work from home when they need to simply by plugging in their headset to their laptop and appearing to our customers as if they are in the office. The sound quality is excellent, and we get access to support from Ocean if we need it.

”

Mark Evans, Managing Director,
Beaumont Financial



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